

Late Cancellation & No-Show Policy

At West Omaha Dermatology, we strive to provide the highest quality care to all our patients. To ensure that we can accommodate all patients in a timely manner, we have implemented the following policies regarding late cancellations and no-shows:

1. Late Cancellation / No-Show Fee:

- **Follow-Up Patients:** If you cancel your appointment with less than 24 hours' notice or fail to attend your scheduled appointment without prior notice, a \$50.00 fee will be charged to the card on file.
- **New Patients:** For new patients, a \$50.00 rebooking fee will be charged for appointments canceled with less than 24 hours' notice or if you fail to attend your scheduled appointment without prior notice. This fee will be collected at the time of making a new appointment.

2. Discharge Policy:

- Patients who have three (3) instances of late cancellations or no-shows will be discharged from our clinic.

We understand that emergencies and unforeseen circumstances may occur. To avoid fees and allow us to accommodate other patients, please contact us as soon as possible if you need to reschedule or cancel your appointment.